



Opening Hours

The Practice is open and dentists are available by appointment at the following times

Monday:	9am—1pm	2pm—5.30pm
Tuesday:	9am—1pm	2pm—5.30pm
Wednesday:	9am—1pm	2pm—5.30pm
Thursday:	8.15am—1pm	2pm—4.00pm
Friday:	8.30am—1pm	2pm—5.00pm
Saturday:	9am—1pm (<i>alternate weeks</i>)	

NHS appointments when available (including emergencies) will be Monday—Friday between 9am—12pm and 2.15pm—4pm (other times may also be available at the dentists discretion.)

Private/Denplan appointments are available anytime within the opening hours. Contact reception to make an appointment and if you request to see a particular dentist we will do our best to accommodate you.

Out of Hours Emergencies

If you have an emergency out of normal surgery hours, please contact the surgery and follow the instructions on the answer phone.
(NHS Direct: 0845 603 1408)

Missed Appointments

If you are unable to keep your appointment please give us 24 hours notice wherever possible. Failure to keep an NHS appointment may result in the loss of your NHS place at the practice. Private appointments may incur a charge.

Location

The practice is located in the centre of Bakewell, just off the main square along the passageway behind Mind Charity shop.

Chalmers Denholm Flint & Associates



Diamond Court Dental Practice

CHALMERS DENHOLM FLINT & ASSOCIATES

Patient Information Leaflet

Water Street ❖ Bakewell ❖ Derbyshire ❖ DE45 1EW

Tel: 01629 812991

Fax :01629 815401

Web: www.diamondcourtdental.co.uk

Email: reception@diamondcourtdental.co.uk

Welcome to our Practice

This leaflet gives more information about the facilities and services provided at our practice

Our Team

Dentists

Mr Andrew Chalmers BDS
(Sheffield 1988)

Mr Jamie Denholm BDS
(Sheffield 2003)

Mr Paul Flint BDS (Hons)
(Sheffield 2004)

Mrs Margaret Hodgson BDS
(Sheffield 2006)

Dr.Reiner Koschitzke MED-DENT
(University of Rostock 1995)

Mrs Joanne Reed BDS
(Sheffield 1997)

Dental Hygienist

Mrs Sally Boyes (SRDH)

Dental Hygienist/Therapist

Mrs Sarah Healy (EDH,EDTH)

Dental Health Educator

Mrs Sarah Cooper

Awards

The Practice has achieved the BDA Good Practice Scheme Award

Care at the Practice

All new patients are offered care on a private basis, children are normally seen on the NHS. Private patients may wish to join the Private Scheme or the Denplan Dental Scheme, which will help spread the cost of your care. Information about our private charges and the Denplan scheme are available from reception. Patients who are undergoing lengthy treatment courses should request a written estimate although this could be subject to change as the treatment progresses. Patients are required to pay on the day of treatment. Existing NHS patient care is provided under contract to Derbyshire County Primary Care Trust, Park Hill, Hiiilton Road, Egginton, Derbyshire DE65 6GU. 01283 731300

Complaints

We want you to be entirely satisfied with your treatment and care. If, for any reason you are not satisfied with your care or services provided at our practice please talk to our Practice Manager Mrs Anne Askew who will deal with any complaint according to our complaints procedure. The practice will not tolerate abusive, threatening or violent behaviour towards any member of staff, in accordance with our PCT contract.

Patient Confidentiality and Data Protection

We respect all our patients rights to privacy of their personal records. It is important that we keep accurate and up to date records about your health and treatment so that those treating you can give you the best possible advice and care. The information we hold is on the computer and paper format.

It may be necessary to share your information with other members of the practice team to ensure effective functioning. This will be done with the strictest confidence and in accordance with the Data Protection Act 1998, for which we are registered.

Patients have the right to request a copy of their records, there will be a charge for this, please send your request in writing to the Practice Manager (Anne Askew) who will discuss the procedure with you.

Facilities

The Practice has six surgeries and a PDU (Preventative Dental Unit) where children are advised how to brush their teeth and given diet advice.

Our Premises and two of our surgeries are accessible for wheelchairs and we have a ground floor W.C.

Freedom of Information Act

Information about the practice is available upon written request according to the Freedom of Information Act 2000

Additional Services

A Hygienist is available most days and also a Dental Therapist who is able to carry out routine treatments that have been prescribed by a dentist. We offer a range of cosmetic treatments including Tooth Whitening, Implants, Invisalign - Invisible Braces and Antisnoring Devices which are carried out on a private basis. We now have a 0% loan facility available for all patients, please ask for details.

Parking

Ample Parking is available at the Agricultural Centre, which can be accessed from the A6 just outside Bakewell. There is also town centre parking. We suggest you leave plenty of time for parking, especially on market days and during the summer months. We have two parking permits for people with mobility problems, please ask at the reception desk for details.

Reporting Abuse

Any patient that suspects abuse occurring either with a member of staff or another patient can report this to our Practice Manager Anne Askew who will deal with this confidentially. Should you feel this cannot be dealt with in-house you can telephone Call Derbyshire on 08456 058 058 for advise and support.



Policy

Patients may elect to have treatment in accordance with this Private fee scale or may be treated under the *Denplan Care* or *Denplan Essentials* (arrangements which allow costs to be budgeted)

Dental Emergencies

For any Private and Denplan patients with a genuine dental emergency we offer a weekend and bank holiday call out service, between 9.30am—11am (Tel: 01629 812991—this will give you the emergency information) The Practice call out fee is £120 and any treatment will be extra. (Denplan Care and Denplan essentials free call out)

Payments

We require patients to pay for their dental treatment on the day they receive it. We are now able to offer a 0% loan facility for treatments costing between £250—£25,000. This loan facility is available over 6 or 12 months and must be set up before treatment commences, this facility is available for any patient subject to terms and conditions. Please speak to our receptionists for further details



Diamond Court Dental Practice

CHALMERS DENHOLM FLINT & ASSOCIATES

Private Fee Scale

Water Street ❖ Bakewell ❖ Derbyshire ❖ DE45 1EW

Tel: 01629 812991

Fax :01629 815401

Web: www.diamondcourtdental.co.uk

Email: reception@diamondcourtdental.co.uk

Fee Scale

Routine Examination with dentist	£28.00
Routine Examination with dentist <i>(including full scale and polish)</i>	£52.00
Routine Examination with Dentist <i>(including hygienist appointment)</i>	£60.00
Hygienist visit only <i>(including scaling, polishing and oral hygiene instruction)</i>	£32.00
Emergency Appointment	<i>From</i> £ 45.00
Small X-rays <i>(each)</i>	£8.50
Panoral X-rays <i>(large)</i>	£24.00
Silver amalgam fillings <i>(small)</i>	£45.00
Silver amalgam fillings <i>(medium)</i>	£55.00
Silver amalgam large <i>(large)</i>	<i>From</i> £66.00
Front tooth white filling	<i>From</i> £45.00
Back tooth white filling <i>(small)</i>	£65.00
Multi surface fillings in back teeth	<i>From</i> £65.00
Single tooth extraction	£72.50
Root canal treatment: front teeth	£120.00
Root canal treatment: premolar	£205.00
Root canal treatment: molar	£365.00
Full mouth disinfection	£192.00
Antibacterial Periochips <i>(each)</i>	£19.00

CROWNS and BRIDGES

Standard crown	£335.00
Aesthetic crown	£355.00
Premium crown	£380.00
All gold full crown	<i>from</i> £335.00
Bonded Porcelain bridge retainer	£335.00
Bonded Porcelain bridge pontic	£275.00

Maryland bridge retainer	£160.00
Maryland bridge pontic	£180.00

VENEERS and INLAYS

Veneers on front teeth, per tooth	£330.00
Gold inlays	<i>From</i> £310.00
White inlays	<i>From</i> £320.00

SPORTSGUARD

Plain <i>(single colour)</i> inc.box	£49.00
Special designs	From £55.00

DENTURES

Standard full Upper & Lower	£320.00
Standard Upper or Lower denture	£195.00
Standard partial denture	<i>From</i> £140.00
Premium quality Upper & Lower	<i>From</i> £555.00
Premium Upper or Lower denture	£330.00
Premium Partial denture	<i>From</i> £260.00
Chrome metal denture	<i>From</i> £520.00
Relining dentures, per denture	£65.00
Additions to denture	<i>From</i> £48.00
Denture repairs	<i>From</i> £35.00

TOOTH WHITENING IMPLANTS

£150—£625
By quotation
(initial assessment £75)

The fees shown in this fee scale are for guidance only, an individual estimate of your treatment cost is available upon request.